



PRESS RELEASE

Kenya Airways Secures “Best Airline Staff Service in Africa” Award at 2024 World Airline Awards

London, UK June 25, 2024 – Kenya Airways (KQ) has been awarded the "Best Airline Staff Service in Africa" at the 2024 World Airline Awards held on June 24th, 2024, at the Fairmont Windsor Park in London.

Hosted by Skytrax, the international air transport rating organisation, the World Airline Awards are renowned as the "Oscars of the aviation industry." This recognition signifies the exceptional dedication and outstanding service consistently delivered by Kenya Airways' staff.

Commenting on the award, Kenya Airways Group Managing Director and CEO, Allan Kilavuka, expressed his gratitude for the recognition, stating, “This achievement is a testament to the unwavering dedication and exceptional service demonstrated by our team members each day. Receiving the Best Airline Staff Service in Africa award serves as significant motivation for us to continue striving for excellence in service delivery and passenger satisfaction”

Edward Plaisted, CEO of Skytrax, echoed the sentiment, stating, “We congratulate Kenya Airways on this achievement of being named as the Best Airline Staff Service in Africa at the 2024 World Airline Awards. This service and hospitality accolade should be a source of pride for the management and staff of Kenya Airways.”

-ENDS-

[About the World Airline Awards](#)

Established in 1999, the World Airline Awards are entirely independent and impartial. They rely on the world's largest airline passenger satisfaction survey, with millions of travellers participating each year. Airlines are not charged for participation, ensuring the integrity of the results. The 2023/2024 survey saw over 100 nationalities participate, with over 21 million entries.

[About Kenya Airways](#)

Kenya Airways, a member of the Sky Team Alliance, is a leading African airline flying to 42 destinations worldwide, 35 of which are in Africa. In 2022 the World Travel Awards recognized KQ as Africa's Leading Airline, Africa's Leading Airline Brand, Africa's Leading Airline - Business Class, and Africa's Leading Inflight Magazine (Msafiri). In 2023 KQ was awarded Best Airline Staff in Africa at the prestigious Skytrax World Airline Awards. KQ's fleet comprises of wide-body Boeing aircraft that includes its flagship B787 Dreamliner and narrow-body Embraer E190 aircraft.

The on-board service is renowned worldwide and the lie-flat business class seat on the wide body aircraft is consistently voted among the world's top 10. Kenya Airways takes pride in being at the forefront of connecting Africa to the World and the World to Africa through its hub at the new ultra-modern Terminal 1A at the Jomo Kenyatta International Airport in Nairobi.



For more information go to www.kenya-airways.com or call our 24-hour Customer Services Desk: +254 20 327 4747, Twitter: @KenyaAirways, Facebook: KenyaAirways, Instagram: OfficialKenyaAirways

For media enquiries, please contact:

Kenya Airways Corporate Communications:

- Kanyingi.kuria@kenya-airways.com
- Corporate.communications@kenya-airways.com

